



QUALITY PRODUCTS SINCE 1962  
**NORDEC inc.**

900 Hampshire Road, Stow, Ohio 44224



November 13, 2017

Re: Manufacturer Solutions, LLC

Nordec is a superior supplier of digital and screen printed materials and fabricated POP displays. We continue to maintain our monthly on time delivery and customer satisfaction at or near 100% as done for the past 50 years.

We were faced with a new market entry opportunity in automotive that required us to meet their IATF 16949 Supplier requirements. ISO, the qualification process, and PPAPs were all new to us. Ty Haines led the project, wrote most procedures, provided training to all employees and coached us to successfully pass the Supplier audit in about two months.

We could not have attained ISO 9001 compliance 10/27/17 without the help of Manufacturer Solutions' knowledgeable, consistent work providing our Internal Audits and acting as our Management Representative. Their skills put in the right QMS for us without overkill.

I recommend Ty Haines and his team as manufacturing solutions providers!

Sincerely,

**NORDEC INC.**

Jason D. Sudbrink  
President